

NWR FASD Society – Mackenzie Network



March 17, 2020

To communities and individual's we serve:

The NWR Society has adjusted our programming in line with the recommendations for COVID- 19 prevention. The following is what the society continues to do at this time. Weekly updates will be posted on our website and Facebook pages:

- At this time the NWR FASD Society continues to operate client support through phone and social media. The support workers will be contacting all individuals on their caseloads
- Staff is available to transport individuals who don't have transportation for groceries and other necessities as well as set medical appointments. We will not be transporting for walk-in or ER visits.
- Before transporting, individuals will be asked basic health questions related to the COVID – 19 virus.
- When we do transport, the individual will be asked to sit in the back seat to provide more space between the worker and the individual. We ask for your understanding with this.
- If you are not feeling well, staff can pick up a list and funds and purchase items for you if you have to self-isolate, you are sick or you would rather not go out in public
- If you are sick please call 811 and provide the information they require.
- Staff are also available to debrief and provide some guidance around behaviours or other issues that are happening
- If you are aware of anyone who does not have a social connections please check in on them.
- If you are supporting an individual we work with, we would appreciate a call especially if they have no means of electronic communication and they couch surf
- We have a supported residence which we will continue to operate during this time

The population we work with has a percentage of people who require extra supports. Please be patient with each other. We appreciate all that our families and communities do to support individuals impacted with FASD.

Our office can be contacted : **Monday-Friday 8:00 am – 5:00 pm 780-926-3375.**

On-call number after hours : 780-926-5876.

Please take care of yourself, your family and your neighbours. Stay in touch.

Thank you,

Wanda Beland

Executive Director – Network Coordinator

Registered Charitable Organization

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